

Jim Williams

From: Garrett Langley <garrett@flocksafety.com>
Sent: Friday, December 12, 2025 2:23 PM
To: Jim Williams
Cc: garrett langley
Subject: RE: Fact Check: No Hack. We will never stop fighting for you.

Thank you sir. I appreciate you taking the time to respond.

And understood on the attack perspective. It's tough every day waking up to stories online that are misleading and only represent one side of the story. It's sounds like in Staunton you've had a civil and orderly discussion. That is, in fact, democracy in action! Sadly, other cities have not been as well served.

Thank you for the vote of confidence. We will remain at your service!

Garrett Langley
Chief Executive Officer



flocksafety.com

† Flock Safety

On Fri, Dec 12, 2025 at 2:20 PM, Jim Williams <WilliamsJE@ci.staunton.va.us> wrote:

Mr. Langley,

Thank you for the information regarding the security of the Flock ALPR systems. Knowing that they are all compliant with the FBI's stringent CJIS standards is helpful. We also appreciate your willingness to amend 5.3 of our existing contract to read that *regarding the [Disclosure of Footage] Subject to and during the Retention Period, Flock may access, use, preserve and/or disclose the Footage pursuant to Virginia Code Section 2.2-5517.*

As far as your assertion that we are currently under attack, I do not believe that this is so. I have dedicated the last 41 years of my life to serving the citizens of the City of Staunton as a police officer, the last 22 as the police chief. What we are seeing here is a group of local citizens who are raising concerns that we could be potentially surveilling private citizens, residents and visitors and using the data for

nefarious purposes These citizens have been exercising their rights to receive answers from me, my staff, and city officials, to include our elected leaders. In short, it is democracy in action.

While we have used the Flock ALPR systems for just over a year now, we have found them to be useful in locating missing and wanted persons, locating and recovering stolen vehicles and helping develop suspects that were in the vicinity of reported crimes. I trust that we can count on Flock to continue to provide us with state-of-the-art ALPR systems that will allow us to make the City of Staunton a safer place, all while ensuring that we are doing so in a manner that allows for security and privacy for the citizens whom we are sworn to protect.

Chief Jim Williams

James E. Williams

Chief of Police

Staunton Police Department

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Past President, Virginia Association of Chiefs of Police

Immediate Past General Chair, SACOP division of International Association of Chiefs of Police

From: Garrett Langley <noreply@flocksafety.com>
Sent: Monday, December 8, 2025 3:37 PM
To: Jim Williams <WilliamsJE@ci.staunton.va.us>
Subject: Fact Check: No Hack. We will never stop fighting for you.

Hi VA - Staunton PD Team,

I'm writing to you directly because I want there to be zero confusion about what's happening.

Flock has never been hacked. Ever.

Flock is CJIS compliant.

Flock does not share, or resell your data. Nor have we ever.

Flock adheres to the highest security standards, including:

NDAA

SOC2 (Type II)

SOC3

ISO 27001

Higher Education Community Vendor Assessment Tool (HECVAT)

FERPA

We are also aligned with the security protocols established by NIST Cybersecurity as well as the Cloud Security Alliance CAIQ framework.

Flock is building tools to help you fight the real crime affecting communities across the country.

Many activists don't like that.

Let's call this what it is: Flock, and the law enforcement agencies we partner with, are under coordinated attack.

The attacks aren't new. You've been dealing with this for forever, and we've been dealing with this since [our founding](#), from the same activist groups who want to defund the police, weaken public safety, and normalize lawlessness. Now, they're producing YouTube videos with misleading headlines. They're also trying to turn a public records process into a weapon against you and against us.

Make no mistake, we're fighting this fight for you, and, I hope, *with you*. I remain committed to building world-class technology to help you keep your communities safe. And doing so in a transparent, secure, and privacy centric way.

Please be on the lookout for more information from our Customer Success and Product teams.

Garrett

Garrett Langley

Chief Executive Officer



↳ flocksafety.com

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† Flock Safety